

Privacy Statement

What do we expect from you?

We expect you to inform us accurately and completely. After all, our advice is based on the information you provide. By informing us correctly, you avoid unpleasant surprises later on, such as under- or over-insurance or, in the event of insufficient information being provided to an insurance company, a partial or even complete lack of payment of funds.

Your personal data

In order to advise you properly, we ask you various questions regarding your knowledge and experience with financial services. Your financial situation, such as income, expenses, and assets. Your wishes and needs insofar as they are relevant to the financial advice. And your willingness to bear certain risks yourself, or your desire to cover them.

We handle your data with care

Naturally, we handle all this data with care. We have taken various measures to prevent unauthorised third parties from gaining access to this data.

How do we use the data we receive from you?

We use the data we receive from you to conduct an analysis of your financial situation. From this, our advice follows regarding what you can do to achieve your desired financial situation.

Both in the context of drafting this advice and when you ask us to implement parts of this advice, it may be necessary for us to contact insurers, lenders, expert agencies, and others relevant to its execution.

We only pass on the personal data received from you to third parties when this is strictly necessary to carry out a specific part of your assignment. In doing so, we only pass on the data that these third parties actually need to perform the work requested by us.

How long do we retain your data?

We do not retain the data longer than necessary to carry out the assigned work for you. No later than 5 years after the insurance policies and/or credits that we arranged for you have ended, we will destroy the personal data we received from you in this context.

What are your rights?

As our client, you have the right to determine which data we receive from you and which we do not. However, you also have other rights:

You may always request an overview of the personal data we hold about you. We provide this free of charge.

If you believe that we have processed certain data about you incorrectly in our records, you may, of course, request a correction.

If you no longer wish for us to keep certain data in our records, you may request that we delete it. Naturally, we will comply with your request. If this is consistent with our ability to perform our work for you, we will indicate this.

We have previously indicated how we use the data received from you. Should you wish to restrict this use at any time, you can inform us of this.

If you wish, you may ask us to forward your data to a third party, such as your accountant, lawyer, or bank. Upon receipt of this request, we will execute it as soon as possible.

When we receive personal information about you from a third party, such as the insurer, your accountant, bank, or other financial advisor, we will inform you about this. Consequences of not providing certain information

It is your right not to wish to provide certain information. Unfortunately, this may mean that we are unable to provide you with sound advice. We will then have to point out to you that there may be certain gaps in our advice to you, because we do not have access to all relevant information. We will also clearly indicate the consequences of this for you.

If we are missing too much information, we cannot prepare responsible advice and will inform you that we cannot carry out our work for you. In that case, we may charge you for costs based on hours worked.

Complaints about how we handle your personal data?

We strive to handle your personal data with the utmost care at all times.

Do you have questions about this? Please feel free to ask them via info@vervier.nl.

Should you unexpectedly have a complaint about the way our firm has handled your personal data, we are your primary point of contact. Should you nevertheless remain of the opinion that we have not handled your personal data with sufficient care, you can file a complaint with the Dutch Data Protection Authority: www.autoriteitpersoonsgegevens.nl